

REWSTA

Privacy Policy

Effective Date: July 2, 2026

1. INFORMATION WE COLLECT

a) Information You Provide Directly

- Account information such as your name, email address, and profile details when you create an account.
- Any content, messages, or feedback you submit through the App.
- Customer support inquiries and related correspondence.

b) Information Collected Automatically

- Photo library access (images stored on your device).
- Contacts data (names, phone numbers, email addresses from your address book).
- Device information (device model, operating system version, unique device identifiers).
- Usage analytics (app interaction data, session duration, feature usage patterns).
- Crash reports and diagnostics (crash logs, performance data, error reports).
- Advertising identifiers (IDFA on iOS, GAID on Android).
- User-generated content (text, images, files, or other content you create within the app).

2. HOW WE USE YOUR INFORMATION

- To provide, operate, and maintain the App and its features.
- To improve, personalize, and expand the App experience.
- To understand and analyze how you use the App and identify usage trends.
- To communicate with you, including for customer service, updates, and promotional purposes.
- To process transactions and manage your account.
- To detect, prevent, and address technical issues, fraud, or security vulnerabilities.
- To comply with legal obligations and enforce our terms of service.

3. THIRD-PARTY SERVICES

Rewsta may use third-party services that collect information used to identify you. These services have their own privacy policies governing the use of your data.

Sentry / Crashlytics: Used for error tracking, crash reporting, and application monitoring. You can review their privacy policy at <https://sentry.io/privacy/>.

We are not responsible for the data practices of any third-party services. We encourage you to review their privacy policies before providing any personal information.

4. DATA SHARING AND DISCLOSURE

We do not sell your personal information. We may share your data only in the following circumstances:

- With service providers who assist us in operating the App, conducting our business, or servicing you, so long as those parties agree to keep this information confidential.
- If required by law, regulation, legal process, or governmental request.
- To enforce our terms, conditions, and policies.
- To protect the rights, property, or safety of Rewsta, our users, or others.
- In connection with a merger, acquisition, or sale of all or a portion of our assets, in which case you will be notified of any change in data practices.

5. DATA RETENTION

We retain your personal data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your data to the extent necessary to comply with our legal obligations, resolve disputes, and enforce our policies. When your data is no longer needed, we will securely delete or anonymize it.

6. DATA SECURITY

We implement commercially reasonable security measures to protect your personal information, including encryption of data in transit (TLS/SSL) and at rest, access controls, and regular security assessments. However, no method of electronic storage or transmission over the Internet is 100% secure, and we cannot guarantee absolute security. You are responsible for maintaining the confidentiality of your account credentials.

7. CHILDREN'S PRIVACY

Rewsta is not intended for use by children under the age of 13 (or 16 in the European Economic Area). We do not knowingly collect personal information from children under these ages. If we become aware that we have collected personal data from a child without parental consent, we will take steps to delete that information promptly. If you believe your child has provided us with personal data, please contact us at safety@rewsta.io.

8. YOUR RIGHTS UNDER GDPR (EUROPEAN USERS)

If you are a resident of the European Economic Area (EEA), the United Kingdom, or Switzerland, you have specific rights under the General Data Protection Regulation (GDPR):

- **Right of Access:** You have the right to request a copy of the personal data we hold about you.
- **Right to Rectification:** You may request that we correct any inaccurate or incomplete personal data.

- **Right to Erasure:** You may request the deletion of your personal data, subject to certain legal exceptions.
- **Right to Restriction of Processing:** You may request that we restrict the processing of your data in certain circumstances.
- **Right to Data Portability:** You may request a copy of your data in a structured, commonly used, machine-readable format.
- **Right to Object:** You have the right to object to certain types of processing, including direct marketing.
- **Right to Withdraw Consent:** Where processing is based on consent, you may withdraw that consent at any time without affecting the lawfulness of prior processing.

To exercise any of these rights, please contact us at safety@rewsta.io. We will respond to your request within 30 days. Our legal basis for processing personal data includes: performance of a contract, legitimate interests, compliance with legal obligations, and your consent.

9. YOUR RIGHTS UNDER CCPA (CALIFORNIA USERS)

If you are a California resident, the California Consumer Privacy Act (CCPA) provides you with specific rights regarding your personal information:

- **Right to Know:** You may request details about the categories and specific pieces of personal information we have collected about you.
- **Right to Delete:** You may request the deletion of your personal information, subject to certain exceptions.
- **Right to Opt-Out:** You have the right to opt out of the sale of your personal information. As stated above, we do not sell personal information.
- **Right to Non-Discrimination:** We will not discriminate against you for exercising any of your CCPA rights.

To submit a request, please contact us at safety@rewsta.io. We will verify your identity before processing your request and respond within 45 days.

10. APP STORE & GOOGLE PLAY SPECIFIC DISCLOSURES

Apple App Store:

- This App complies with Apple's App Store Review Guidelines and App Tracking Transparency (ATT) framework.
- If the App requests permission to track your activity across other companies' apps and websites, you may opt out through the iOS system prompt.
- The App's data collection practices are disclosed in the App Store privacy nutrition labels.

Google Play Store:

- This App complies with Google Play's User Data policy and Data Safety section requirements.

- Data collection and sharing practices are disclosed in the Google Play Data Safety section.
- The App adheres to Google Play's Families Policy requirements where applicable.

11. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time. We will notify you of any material changes by:

- Posting the new Privacy Policy within the App.
- Updating the "Effective Date" at the top of this policy.
- Sending a notification through the App or via email where appropriate.

We encourage you to review this Privacy Policy periodically. Your continued use of the App after any modifications constitutes your acknowledgment and acceptance of the updated policy.

12. CONTACT US

If you have questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at:

Rewsta

Email: safety@rewsta.io

We will endeavor to respond to all inquiries within a reasonable timeframe.